

# Same-Day Discharge PCI Follow-Up Phone Call Instructions

St. Joseph Mercy Health System

St. Joseph Mercy Hospital  
Ann Arbor, Michigan

Patient sticker

St. Joseph Mercy Hospital Cardiac Catheterization Laboratory  
Documentation for Same Day Discharge Follow-up Phone Calls

## Condition questions

1. Establish patient's name, date of birth, day of procedure. \_\_\_\_\_  
\_\_\_\_\_
2. Has the patient had any symptoms since discharge?
  - a. Chest pain Yes No
  - b. Shortness of breath Yes No
  - c. Dizziness or lightheadedness Yes No
  - d. Bleeding Yes No
  - e. Leg or arm pain Yes NoComments:
3. Refer patient to EMS by calling 911 or Cath Lab STAFF(you) should call Michigan Heart triage nurse at 734- 712- 1222 to have the triage nurse call the patient if any serious symptoms. (DO NOT give this phone number to the patient)  
Was patient referred for services? Yes No
4. Is patient taking ASA and plavix or prasugrel? Yes No
  - a. If yes, reminded to continue: Yes No
  - b. If no, what is reason for not taking?
5. Does patient have a scheduled appointment with the cardiologist? Yes No  
If no, instruct patient to call Michigan Heart to arrange appointment at 734-712-8000.

## Quality questions

6. Did you feel prepared to go home on the same day as the procedure i.e. were your questions answered, were you provided with necessary information/instructions/ prescriptions? Yes No
7. Were you satisfied with the same day discharge process? Yes No
8. Do you have any feedback for us regarding your procedure or discharge?

Signature of caller: \_\_\_\_\_  
Date and time: \_\_\_\_\_

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Source: St. Joseph Mercy Health System, Ypsilanti, MI;  
Cardiovascular Roundtable interviews and analysis.