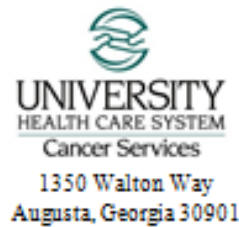


University Hospital's Telephone Psychosocial Distress Screening Letter for Patients Unreachable by Phone



June 4, 2015

Ms. Minnie Mouse
1122 Donald Duck Drive
Disneyland, PA 11223

Dear Survivor,

At University Hospital's Cancer Services, it is our goal to provide you with the highest quality of cancer care and help support you with this difficult diagnosis. An important component of caring for you is to speak with you to identify any support needs you may have.

However, our Oncology Intake Clerk has been unable to reach you. We understand that the routine day-to-day tasks can be overwhelming, and leave you feeling unsure of the next step. Our goal is to provide access to the resources, expertise and support for survivorship which includes:

- Education
- Genetic counseling
- Chaplain services
- Social Services
- Nutrition
- Licensed mental health professionals
- Financial assistance and counselors
- Support groups
- Hospice

In order to accomplish an accurate assessment, we hope that you will complete the enclosed NCCN Guidelines Distress Screening Tool questionnaire and return it in the enclosed self-addressed, stamped envelope. Please contact me if you have any questions or if I can provide additional information.

Thank you for insisting on University for your healthcare needs.

With Warmest Regards,

[Name]
Oncology Intake Clerk
Cancer Registry
(XXX) XXX-XXXX