

# Provide frequent and convenient training for staff

Montefiore makes it easy for staff to stay up to date

## “Lunch & Learn” series at Montefiore Medical Center



### Audience

- Open to all staff who deal with cancer
- Certain sessions more tailored to specific roles (e.g., nursing team leaders and providers)



### Timing

- Multiple sessions each week
- Sessions held at different times during the day to accommodate schedules



### Sample Topics

- Research
- Pain management
- Innovations in breast cancer treatment
- Nursing education

## Benefits of clinical education series

- Maintains knowledge and skills of full-time and per diem staff
- Provides timely updates on clinical or technological changes
- Creates content that reflects staff interests and patient needs
- Makes training social
- Incorporates education into the work day
- Keeps costs low by relying on internal experts to lead trainings

Oncology staff also have access to continuing education courses and non-clinical trainings through the broader Montefiore Learning Network



## CASE EXAMPLE

# Montefiore Medical Center

- Nine-hospital academic medical center based in New York, New York
  - 4,500 analytic cases
  - Employed oncologists; Epic and ARIA, building out ViaOncology
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- ▶ Offers “Lunch & Learn” series to help staff stay up to date on emerging oncology topics
  - ▶ Open to all staff who deal with cancer care; helps educate both full-time staff and per diem staff, who have a harder time staying informed on new clinical developments in oncology because of their irregular work schedules; some sessions (e.g., nursing education) are more targeted to a certain role
  - ▶ Held several times weekly at different times of day for staff convenience
  - ▶ Potential topics range from clinical research to innovations in breast cancer to pain management
  - ▶ Taught by topic experts within the system, which keeps costs low